

## WEST

## Freeform Search

Database:	US Patents Full-Text Database US Pre-Grant Publication Full-Text Database JPO Abstracts Database EPO Abstracts Database Derwent World Patents Index IBM Technical Disclosure Bulletins							
Term:	L6 and (loyalty or retention or churn or turnover or tenure or (lifetime adj value) or hazard)							
	<b>□</b>							
Display:	Documents in Display Format: TI Starting with Number 1							
	Documents in Display Format: TI Starting with Number 1  Hit List • Hit Count • Side by Side • Image							

## **Search History**

DATE: Wednesday, June 04, 2003 Printable Copy Create Case

Set Name Query side by side			Hit Count Set Name result set	
DB=USPT; PLUR=YES; OP=OR				
<u>L7</u>	L6 and (loyalty or retention or churn or turnover or tenure or (lifetime adj value) or hazard)	23	<u>L7</u>	
<u>L6</u>	11 and (customer adj2 valu\$)	49	<u>L6</u>	
<u>L5</u>	ll and (((hazard\$ same function) or (lifetime adj value)) and (churn or turnover))	0	<u>L5</u>	
<u>L4</u>	11 and ((hazard\$ or (lifetime adj value)) and (customer adj2 valu\$))	7	<u>L4</u>	
<u>L3</u>	11 and ((hazard\$ or (lifetime adj value)) same (customer adj2 valu\$))	2	<u>L3</u>	
<u>L2</u>	11 and ((evaluat\$ or determin\$ or calculat\$) adj3 (customer adj value))	2	<u>L2</u>	
<u>L1</u>	((705/1  705/7  705/10 )!.CCLS.  (or/)!.CCLS.)	1221	<u>L1</u>	

**END OF SEARCH HISTORY** 





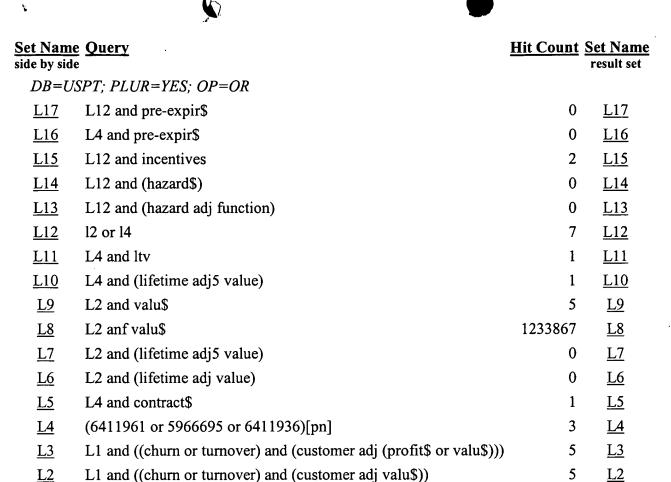
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		Search Res  Terms  L12 and pre-expire	Docum	ents 0					
Database:   Search:	US Patents Full-Text Da US Pre-Grant Publication JPO Abstracts Database EPO Abstracts Database Derwent World Patents I IBM Technical Disclosure L17	n Full-Text Database e e index e Bulletins			Search				
Search History									

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**END OF SEARCH HISTORY** 

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## (FILE 'HOME' ENTERED AT 11:19:33 ON 04 JUN 2003)

FILE 'USPAT2, INPADOC, INSPEC, EUROPATFULL, PATOSEP, PATOSWO, NLDB, JAPIO' ENTERED AT 11:41:40 ON 04 JUN 2003

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